

Speech therapy — billing and related information

For speech therapy claims submitted after July 1, 2019 (for any dates of service), Summit Community Care's payments should mirror payments made under the Arkansas Medicaid Program. For speech therapy claims submitted prior to July 1, 2019 (for any dates of service), Summit Community Care began reprocessing these claims as of July 3, 2019, to allow corrected payments. This includes claims that Summit Community Care denied entirely, as well as claims for which Summit Community Care may have issued a lessor payment due to discrepancy with the interpretation in definition of the units billed.

Summit Community Care anticipates the adjustment on the previously denied claims related to the change in billing methodology should be completed no later than July 31, 2019. At this time, there is no need for speech therapy providers to dispute or resubmit any previously denied or incorrectly paid claims related the above reconfiguration. Should Summit Community Care require any claims resubmission, they will reach out directly to impacted providers.

Additional information

- **Physical and occupational therapy** — Summit Community Care configures the new complexity codes issued by Arkansas Medicaid and will issue a provider update when that process is complete. The update will include the timeline for adjusting any previously denied or underpaid claims associated with these services.
- **Prior authorization (PA)** — Requirements for obtaining PA for physical, speech and occupational therapy take effect September 1, 2019. Summit Community Care is finalizing an additional provider update related to PA expectations for physical, speech and occupational therapies, to be released no later than August 2, 2019.
- **Extension of Benefits (EOB)** — Effective September 1, 2019, in alignment with PA requirements, a provider who wants to request an *EOB* for a Summit Community Care member should utilize the *Prior Authorization Form* and note "request extension of benefits" in the Additional Information field. Summit Community Care will respond to the provider's request within the defined turn-around-timeline for PA.

If you have questions, feel free to reach out to us at Providers@SummitCommunityCare.com