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| <b># of Auths received:</b>                                | 13,061   |     |        |
| <b># Denied:</b>   | 286  |     |        |
| <b>% of Auths denied:</b>                                  | 2.19%  |     |        |
| <b>Denial reasons, counts and percentage of denials:</b>   | Not medically necessary                            | 238 | 83.22% |
|  | Non-covered service / benefit                      | 32  | 11.19% |
|  | BH-add'l clin info needed                          | 1   | 0.35%  |
|  | Ineligible on DOS                                  | 1   | 0.35%  |
|  | Pharmacy denial                                    | 3   | 1.05%  |
|  | Medical Necessity Met-Approved                     | 2   | 0.70%  |
|  | Notification Only- Approved                        | 1   | 0.35%  |
|  | Svc available in network                           | 3   | 1.05%  |
|  | Failure to preauth                                 | 2   | 0.70%  |
|  | Reduction of Service                               | 1   | 0.35%  |
|  | Inappropriate level of care                        | 2   | 0.70%  |
| <b>Place of service, counts and percentage of denials:</b> | Home   | 113 | 39.51% |
|  | Community Mental Health Center                     | 7   | 2.45%  |
|  | Independent Clinic                                 | 5   | 1.75%  |
|  | Off Campus Outpatient Hospital                     | 2   | 0.70%  |
|  | Other Unlisted Facility                            | 14  | 4.90%  |
|  | Psychiatric Residential Treatment Center           | 1   | 0.35%  |
|  | Office   | 103 | 36.01% |
|  | On Campus-Outpatient Hospital                      | 41  | 14.34% |
| <b>Diagnoses, counts and percentage of denials:</b>        | F802 - Mixed receptive-expressive language disorde | 1   | 0.35%  |
|  | G40 - Epilepsy and recurrent seizures              | 1   | 0.35%  |
|  | F840 - Autistic disorder                           | 13  | 4.55%  |
|  | G4733 - Obstructive sleep apnea (adult) (pediatric | 4   | 1.40%  |
|  | R6250 - Unspecified lack of expected normal physio | 9   | 3.15%  |
|  | G809 - Cerebral palsy, unspecified                 | 41  | 14.34% |

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| F73 - Profound intellectual disabilities           | 6  | 2.10% |
| F84 - Pervasive developmental disorders            | 4  | 1.40% |
| F79 - Unspecified intellectual disabilities        | 14 | 4.90% |
| G4730 - Sleep apnea, unspecified                   | 2  | 0.70% |
| M6281 - Muscle weakness (generalized)              | 1  | 0.35% |
| G803 - Athetoid cerebral palsy                     | 1  | 0.35% |
| R32 - Unspecified urinary incontinence             | 9  | 3.15% |
| G40A09 - Absence epileptic syndrome, not intractab | 2  | 0.70% |
| F940 - Selective mutism                            | 1  | 0.35% |
| N394 - Other specified urinary incontinence        | 1  | 0.35% |
| R70 - Elevated erythrocyte sedimentation rate and  | 1  | 0.35% |
| Q9389 - Other deletions from the autosomes         | 2  | 0.70% |
| F909 - Attention-deficit hyperactivity disorder, u | 2  | 0.70% |
| G571 - Meralgia paresthetica                       | 1  | 0.35% |
| F4325 - Adjustment disorder with mixed disturbance | 3  | 1.05% |
| N393 - Stress incontinence (female) (male)         | 1  | 0.35% |
| F3132 - Bipolar disorder, current episode deprese  | 1  | 0.35% |
| F82 - Specific developmental disorder of motor fun | 2  | 0.70% |
| F319 - Bipolar disorder, unspecified               | 2  | 0.70% |
| F200 - Paranoid schizophrenia                      | 2  | 0.70% |
| F3181 - Bipolar II disorder                        | 1  | 0.35% |
| F209 - Schizophrenia, unspecified                  | 13 | 4.55% |
| R6889 - Other general symptoms and signs           | 1  | 0.35% |
| M5481 - Occipital neuralgia                        | 2  | 0.70% |
| Q999 - Chromosomal abnormality, unspecified        | 1  | 0.35% |
| F70 - Mild intellectual disabilities               | 2  | 0.70% |
| F919 - Conduct disorder, unspecified               | 2  | 0.70% |
| M25561 - Pain in right knee                        | 1  | 0.35% |
| F251 - Schizoaffective disorder, depressive type   | 4  | 1.40% |
| M47816 - Spondylosis without myelopathy or radicul | 2  | 0.70% |
| F902 - Attention-deficit hyperactivity disorder, c | 12 | 4.20% |
| F348 - Other persistent mood [affective] disorders | 3  | 1.05% |
| F411 - Generalized anxiety disorder                | 5  | 1.75% |
| F913 - Oppositional defiant disorder               | 4  | 1.40% |

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| P9163 - Severe hypoxic ischemic encephalopathy [HI | 1 | 0.35% |
| F250 - Schizoaffective disorder, bipolar type      | 4 | 1.40% |
| F3289 - Other specified depressive episodes        | 1 | 0.35% |
| G808 - Other cerebral palsy                        | 2 | 0.70% |
| F419 - Anxiety disorder, unspecified               | 1 | 0.35% |
| F609 - Personality disorder, unspecified           | 2 | 0.70% |
| F959 - Tic disorder, unspecified                   | 2 | 0.70% |
| R51 - Headache                                     | 2 | 0.70% |
| F339 - Major depressive disorder, recurrent, unspe | 1 | 0.35% |
| F71 - Moderate intellectual disabilities           | 3 | 1.05% |
| Q909 - Down syndrome, unspecified                  | 1 | 0.35% |
| N3944 - Nocturnal enuresis                         | 2 | 0.70% |
| R339 - Retention of urine, unspecified             | 1 | 0.35% |
| F72 - Severe intellectual disabilities             | 2 | 0.70% |
| F901 - Attention-deficit hyperactivity disorder, p | 1 | 0.35% |
| Q058 - Sacral spina bifida without hydrocephalus   | 2 | 0.70% |
| G8250 - Quadriplegia, unspecified                  | 1 | 0.35% |
| R482 - Apraxia                                     | 1 | 0.35% |
| F3481 - Disruptive mood dysregulation disorder     | 9 | 3.15% |
| F639 - Impulse disorder, unspecified               | 2 | 0.70% |
| G802 - Spastic hemiplegic cerebral palsy           | 1 | 0.35% |
| F918 - Other conduct disorders                     | 2 | 0.70% |
| R250 - Abnormal head movements                     | 1 | 0.35% |
| M47896 - Other spondylosis, lumbar region          | 1 | 0.35% |
| Q761 - Klippel-Feil syndrome                       | 2 | 0.70% |
| S96011D - Strain of muscle and tendon of long flex | 1 | 0.35% |
| F09 - Unspecified mental disorder due to known phy | 1 | 0.35% |
| S99291A - Other physeal fracture of phalanx of rig | 1 | 0.35% |
| S63501A - Unspecified sprain of right wrist, initi | 1 | 0.35% |
| M545 - Low back pain                               | 1 | 0.35% |
| R369 - Urethral discharge, unspecified             | 1 | 0.35% |
| S92534A - Nondisplaced fracture of distal phalanx  | 1 | 0.35% |
| G800 - Spastic quadriplegic cerebral palsy         | 7 | 2.45% |
| G527 - Disorders of multiple cranial nerves        | 1 | 0.35% |

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| E1165 - Type 2 diabetes mellitus with hyperglycemi        | 1  | 0.35% |
| S064X9A - Epidural hemorrhage with loss of conscio        | 3  | 1.05% |
| G40309 - Generalized idiopathic epilepsy and epile        | 5  | 1.75% |
| Q9351 - Angelman syndrome                                 | 14 | 4.90% |
| G3182 - Leigh's disease                                   | 2  | 0.70% |
| F430 - Acute stress reaction                              | 1  | 0.35% |
| R911 - Solitary pulmonary nodule                          | 1  | 0.35% |
| F4310 - Post-traumatic stress disorder, unspecifie        | 2  | 0.70% |
| Q998 - Other specified chromosome abnormalities           | 1  | 0.35% |
| F333 - Major depressive disorder, recurrent, sever        | 2  | 0.70% |
| M4306 - Spondylolysis, lumbar region                      | 2  | 0.70% |
| R109 - Unspecified abdominal pain                         | 1  | 0.35% |
| D61818 - Other pancytopenia                               | 1  | 0.35% |
| F800 - Phonological disorder                              | 1  | 0.35% |
| M5416 - Radiculopathy, lumbar region                      | 3  | 1.05% |
| G839 - Paralytic syndrome, unspecified                    | 1  | 0.35% |
| M8580 - Other specified disorders of bone density         | 1  | 0.35% |
| M816 - Localized osteoporosis [Lequesne]                  | 1  | 0.35% |
| <b>Procedure codes, counts and percentage of denials:</b> |    |       |
| T1019   | 6  | 2.10% |
| T1019U3   | 1  | 0.35% |
| E0601RR   | 2  | 0.70% |
| H2016UC   | 4  | 1.40% |
| A4554   | 7  | 2.45% |
| A4927   | 1  | 0.35% |
| H2016UF   | 3  | 1.05% |
| T2028   | 3  | 1.05% |
| E1390RR   | 1  | 0.35% |
| T4524   | 4  | 1.40% |
| T4535   | 6  | 2.10% |
| T4523   | 4  | 1.40% |
| A9286   | 1  | 0.35% |
| T4526   | 3  | 1.05% |
| E0635   | 1  | 0.35% |

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|---------|----|--------|
| E0621   | 1  | 0.35%  |
| H2019   | 12 | 4.20%  |
| H2015   | 11 | 3.85%  |
| T4527   | 3  | 1.05%  |
| H2017UA | 5  | 1.75%  |
| H2017UB | 4  | 1.40%  |
| H2017U3 | 6  | 2.10%  |
| H2017   | 29 | 10.14% |
| H2017U4 | 3  | 1.05%  |
| T4532   | 2  | 0.70%  |
| T2034UA | 1  | 0.35%  |
| B9998   | 1  | 0.35%  |
| K0108   | 9  | 3.15%  |
| 97151   | 1  | 0.35%  |
| 81470   | 5  | 1.75%  |
| 81471   | 5  | 1.75%  |
| T4530   | 2  | 0.70%  |
| A4353   | 1  | 0.35%  |
| E8000NU | 1  | 0.35%  |
| H2016UD | 6  | 2.10%  |
| E1399   | 4  | 1.40%  |
| T4522   | 1  | 0.35%  |
| E0114   | 2  | 0.70%  |
| L3908   | 1  | 0.35%  |
| J0585   | 3  | 1.05%  |
| E0638   | 2  | 0.70%  |
| E0950   | 4  | 1.40%  |
| E0190   | 1  | 0.35%  |
| K0045   | 2  | 0.70%  |
| E1161NU | 2  | 0.70%  |
| E0978NU | 2  | 0.70%  |
| E2601NU | 2  | 0.70%  |
| K0108NU | 6  | 2.10%  |
| E0960NU | 2  | 0.70%  |

|         |   |       |
|---------|---|-------|
| E0955NU | 2 | 0.70% |
| E0966NU | 2 | 0.70% |
| E1225NU | 2 | 0.70% |
| E0973NU | 2 | 0.70% |
| E0950NU | 2 | 0.70% |
| E1028NU | 2 | 0.70% |
| E0971NU | 2 | 0.70% |
| 81404   | 2 | 0.70% |
| 81406   | 2 | 0.70% |
| 81479   | 3 | 1.05% |
| 81403   | 1 | 0.35% |
| 81405   | 1 | 0.35% |
| 81407   | 1 | 0.35% |
| E1238   | 1 | 0.35% |
| E2292   | 1 | 0.35% |
| K0040   | 1 | 0.35% |
| E1028   | 3 | 1.05% |
| K0038   | 1 | 0.35% |
| E0956   | 1 | 0.35% |
| E0957   | 1 | 0.35% |
| E0955   | 3 | 1.05% |
| E2622   | 1 | 0.35% |
| E0978   | 4 | 1.40% |
| E0960   | 4 | 1.40% |
| E0638NU | 1 | 0.35% |
| E1399NU | 1 | 0.35% |
| 81448   | 1 | 0.35% |
| H0038   | 1 | 0.35% |
| E1236   | 1 | 0.35% |
| J3489   | 2 | 0.70% |

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