

Use of telemedicine for crisis intervention services during COVID-19 outbreak

In accordance with the public health emergency in Arkansas, and in order to maintain consistency with Arkansas Medicaid policy, Summit Community Care is suspending the rule prohibiting telemedicine for Crisis Intervention Services.

By suspending this rule, licensed behavioral health professionals will be able to provide crisis intervention services via telemedicine. Technology must use direct communication that takes place in real time.

The rule to be suspended is in Section 255.001 of the *Outpatient Behavioral Health Provider Manual*.

The allowable billing codes for this rule suspension:

- Crisis Intervention
 - H2011, HA, U4, GT
 - Place of service code 02

The rule will be suspended until the end date of the Governor's *Executive Order*. If you have questions about this communication please contact your local Provider Relations representative.

For additional information regarding updates on COVID-19, please access the following: <https://provider.summitcommunitycare.com/arkansas-provider/covid-19-updates>.