

Reminder — intensive service needs (ISN) add-on rate for supportive living

To ensure payment of the add-on intensive service needs intensive service needs (ISN) rate to assist intellectual and developmental disabilities (I/DD), providers should use the procedure code/modifier combination of **H2016 U4** according to the methodology below.

The ISN service may be provided in addition to either H2016 UF or H2016 UF TG but may not be billed in combination with shared staffing, in other words, H2016 U1 UQ or H2016 U2 UR.

The ISN is a **separate claim line** to reimburse up to \$2.50 per hour. It must be billed on the same claim form as the supportive living services, and both lines must indicate the same date(s) of service. Please note the example below:

Claim line	Procedure/modification code	Units	Payment
1	H2016 UF TG	4	\$19.00
2	H2016 U4	4	\$2.50

The ISN add-on rate requires review and authorization every three months using the ISN form found on the provider website ([ISN Form](#)).

If you have questions about this communication or need assistance with any other item, please contact your local provider relations representative or the LTSS provider education specialist. Provider Services may also be reached at **844-462-0022**.

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