

We are here!

Summit Community Care wants to grow and strengthen our relationships with you, our provider partners.

We are looking for more ways to keep you in the loop and to work collaboratively with you, as needed, to ensure that you receive the necessary assistance and maintain satisfaction. We would be happy to schedule a call with you to discuss any concerns, questions, or needs.

Have questions?

Your Summit Community Care Network Relations team is here to assist you.

Provider Services

Phone: **844-462-0022**

Demographic changes:

- Email: ARProviderData@SummitCommunityCare.com

Contracting inquiries:

- Email: ARProviderDocuments@Summitcommunitycare.com

Precertification/ inpatient admissions:

- Online: <https://www.availity.com>*
- Behavioral health fax: **844-442-8014**
- Physical health and LTSS Fax: **844-815-4715**

Electronic data interchange (EDI) payer name/payer ID:

- Summit Community Care/
PASSE

Public website:

- <https://provider.summitcommunitycare.com>

Secure website:

- <https://www.availity.com>

Electronic payment enrollment – Enrollsafe:

- Online: <https://enrollsafe.payeehub.org>

Electronic payment services – Electronic remittance advice (ERA)/electronic funds transfer (EFT):

- Online: <https://apps.availity.com/web>

Claims payment dispute and appeal:

- Phone: **844-462-0022**
- Web: <https://www.availity.com>
- Mail: Summit Community Care
P.O. Box 62429
Virginia Beach, VA23466-2429

Claims submission:

- Availity: <https://www.availity.com>
- EDI submissions:
 - Payer name: Summit Community Care
 - Payer ID: PASSE
- Mail: Summit Community Care
P.O. Box 61010
Virginia Beach, VA
23466-1010

* Availity, LLC is an independent company providing administrative support services on behalf of Summit Community Care.