

Telehealth billing: GT modifier and POS changes

The Medicaid Telemedicine Rule:

The Arkansas Legislature passed several acts relating to the provision of telemedicine services during the 2021 fiscal session. In response, the Division of Medical Services announced the new *105.190 Telemedicine (Medicaid Telemedicine Rule)* in *Section I* of each Medicaid manual detailing requirements related to telemedicine options for Medicaid services. The *Medicaid Telemedicine Rule* became effective January 1, 2022.

GT modifier and POS changes:

Summit Community Care is aligning with state policy effective July 1, 2022, and claims are subject to recoupment if the GT modifier is present. The GT modifier should **not** be submitted on telehealth claims.

Use the below National Place of Service (POS) codes on telehealth claims:

- 02 = Telehealth Provided Other than in Patient's (Client's) Home
- 10 = Telehealth Provided in Patient's (Client's) Home

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services toll free at **844-462-0022**.



Email is the quickest and most direct way to receive important information from Summit Community Care.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3bdcm2R>).

