

COMMUNITY CARE	11010		
# of Auths received:	11819		
# Denied:	384		
% of Auths denied:	3.25%		•
Denial reasons, counts and percentage of denials:	Appeal Upheld	3	0.78%
	Eligibility Change	3	0.78%
	Failure to preauth	1	0.26%
	Late Notification	10	2.60%
	Late notification of admit	7	1.82%
	No Prior Authorization	27	7.03%
	Not Medically Necessary	319	83.07%
	Pharmacy denial	7	1.82%
	Reconsideration/Re-Review Uphe	2	0.52%
	Split Decision - Denied	4	1.04%
	Svc available in network	1	0.26%
Place of service, counts and	Ambulatory Surgical Center	11	2.86%
percentage of denials:	Community Mental Health Center	5	1.30%
	Federally Qualified Health Center	1	0.26%
	Home	171	44.53%
	Off Campus Outpatient Hospital	5	1.30%
	Office	144	37.50%
	On Campus Outpatient Hospital	29	7.55%
	On Campus-Outpatient Hospital	6	1.56%
	Other Unlisted Facility	2	0.52%
	School	10	2.60%
Diagnoses, counts and percentage		1	0.26%
lenials:	D631 - Anemia in chronic kidney disease	1	0.26%
	D64.9 - Anemia, unspecified	1	0.26%
	D6481 - Anemia due to antineoplastic	1	0.26%
	E10.9 - Type 1 diabetes mellitus without com	1	0.26%
	E11.00 - Type 2 diabetes mellitus with	2	0.52%
	E11.40 - Type 2 diabetes mellitus with diabet	1	0.26%
	E11.42 - Type 2 diabetes mellitus with diabet	1	0.26%
	E11.69 - Type 2 diabetes mellitus with other	1	0.26%
	E11.8 - Type 2 diabetes mellitus with unspec	1	0.26%
	E11.9 - Type 2 diabetes mellitus without com	1	0.26%
	E71.0 - Maple-syrup-urine disease	1	0.26%
	E78.41 - Elevated Lipoprotein(a)	1	0.26%
	E88.40 - Mitochondrial metabolism disorder,	1	0.26%
	F20.0 - Paranoid schizophrenia	5	1.30%
	F20.89 - Other schizophrenia	1	0.26%
	F20.9 - Schizophrenia, unspecified	22	5.73%
	F25.0 - Schizoaffective disorder, bipolar ty	7	1.82%
	F25.1 - Schizoaffective disorder, depressive	4	1.04%
	F25.9 - Schizoaffective disorder, unspecifie	1	0.26%
	F28 - Other psychotic disorder not due to	2	0.52%
	F29 - Unspecified psychosis not due to a s	1	0.26%
	F31.0 - Bipolar disorder, current episode hy	1	0.26%
	F31.2 - Bipolar disorder, current episode ma	5	1.30%
	F31.32 - Bipolar disorder, current episode de	2	0.52%
	F31.75 - Bipolar disorder, in partial remissi	1	0.26%
	F31.9 - Bipolar disorder, unspecified	2	0.52%

F32.1	- Major depressive disorder, single ep	3	0.78%
F32.9	- Major depressive disorder, single ep	5	1.30%
F33.0	- Major depressive disorder, recurrent	5	1.30%
F33.1	- Major depressive disorder, recurrent	6	1.56%
F33.2	- Major depressive disorder, recurrent	4	1.04%
F33.3	- Major depressive disorder, recurrent	5	1.30%
F34.81	- Disruptive mood dysregulation	10	2.60%
F34.9	- Persistent mood [affective] disorder	1	0.26%
F39	- Unspecified mood [affective] disorde	1	0.26%
F41.1	- Generalized anxiety disorder	13	3.39%
F41.9	- Anxiety disorder, unspecified	4	1.04%
F42.2	- Mixed obsessional thoughts and acts	3	0.78%
F43.10	- Post-traumatic stress disorder, unsp	3	0.78%
F43.10	- Adjustment disorder, unspecified	2	0.70%
F43.22	- Adjustment disorder, drispectified - Adjustment disorder with anxiety	4	1.04%
F43.23		2	0.52%
F43.25	Adjustment disorder with mixed Adjustment disorder with mixed	9	2.34%
F43.25 F43.9	,	2	0.52%
	- Reaction to severe stress, unspecifi		
F51.11	- Primary hypersomnia	1	0.26%
F70	- Mild intellectual disabilities	4	1.04%
F71	- Moderate intellectual disabilities	2	0.52%
F73	- Profound intellectual disabilities	1	0.26%
F78.A9	- Other genetic related intellectual d	1	0.26%
F79	- Unspecified intellectual disabilitie	7	1.82%
F80.2	- Mixed receptive-expressive	1	0.26%
F84.0	- Autistic disorder	14	3.65%
F84.5	- Asperger"s syndrome	1	0.26%
F89	- Unspecified disorder of psychologica	1	0.26%
F90.0	- Attention-deficit hyperactivity diso	2	0.52%
F90.1	- Attention-deficit hyperactivity diso	4	1.04%
F90.2	- Attention-deficit hyperactivity diso	9	2.34%
F91.3	- Oppositional defiant disorder	3	0.78%
F91.8	- Other conduct disorders	1	0.26%
F91.9	- Conduct disorder, unspecified	14	3.65%
G12.9	- Spinal muscular atrophy,	1	0.26%
G21.11	- Neuroleptic induced parkinsonism	1	0.26%
G24.9	- Dystonia, unspecified	1	0.26%
G40.301	- Generalized idiopathic epilepsy	1	0.26%
G40.811	- Lennox-Gastaut syndrome, not	1	0.26%
G40.89	- Other seizures	2	0.52%
G40.909	- Epilepsy, unspecified, not intractab	1	0.26%
G40.911	- Epilepsy, unspecified, intractable,	1	0.26%
G40.919	- Epilepsy, unspecified, intractable,	1	0.26%
G40.A11	- Absence epileptic syndrome,	1	0.26%
G43.109	- Migraine with aura, not intractable,	1	0.26%
G43709	- Chronic migraine without aura, not	1	0.26%
G47.13	- Recurrent hypersomnia	1	0.26%
G47.30	- Sleep apnea, unspecified	1	0.26%
G47.33	- Obstructive sleep apnea (adult)	4	1.04%
G60.9	- Hereditary and idiopathic	1	0.26%
G71.01	- Duchenne or Becker muscular	1	0.26%
	- Other specified muscular	1	0.26%
G71.09			
G71.09 G80.0	- Spastic quadriplegic cerebral palsy	4	1.04%

G80.3 - Athetoid cerebral palsy	1	0.26%
G80.9 - Cerebral palsy, unspecified	15	3.91%
G89.29 - Other chronic pain	2	0.52%
G89.4 - Chronic pain syndrome	2	0.52%
G91.2 - (Idiopathic) normal pressure	1	0.26%
H25812 - Combined forms of age-related	2	0.52%
H54.7 - Unspecified visual loss	1	0.26%
I10 - Essential (primary) hypertension	11	2.86%
I21.4 - Non-ST elevation (NSTEMI)	1	0.26%
l48.91 - Unspecified atrial fibrillation	1	0.26%
150.22 - Chronic systolic (congestive) heart	1	0.26%
I50.23 - Acute on chronic systolic (congestiv	1	0.26%
173.00 - Raynaud"s syndrome without	1	0.26%
J44.9 - Chronic obstructive pulmonary	1	0.26%
J45.909 - Unspecified asthma, uncomplicated	1	0.26%
J90 - Pleural effusion, not elsewhere clas	1	0.26%
J96.01 - Acute respiratory failure with hypox	1	0.26%
K21.00 - Gastro-esophageal reflux disease	1	0.26%
K5090 - Crohn's disease, unspecified, without	1	0.26%
K59.00 - Constipation, unspecified	1	0.26%
L89.893 - Pressure ulcer of other site, stage	1	0.26%
M17.0 - Bilateral primary osteoarthritis of	1	0.26%
M17.11 - Unilateral primary osteoarthritis, r	1	0.26%
M17.11 - Unilateral primary osteoarthritis, I	1	0.26%
- 1 7	1	0.26%
M1711 - Unilateral primary osteoarthritis, right k	4	1.04%
M19.90 - Unspecified osteoarthritis, unspecif		
M25.532 - Pain in left wrist	1	0.26%
M25.561 - Pain in right knee		0.26%
M35.1 - Other overlap syndromes	1	0.26%
M41.9 - Scoliosis, unspecified	2	0.52%
M47.26 - Other spondylosis with	1	0.26%
M47.27 - Other spondylosis with	4	1.04%
M47.812 - Spondylosis without myelopathy or	1	0.26%
M47.816 - Spondylosis without myelopathy or	8	2.08%
M47.817 - Spondylosis without myelopathy or	2	0.52%
M47.894 - Other spondylosis, thoracic region	2	0.52%
M47.9 - Spondylosis, unspecified	1	0.26%
M50.30 - Other cervical disc degeneration,	1	0.26%
M51.26 - Other intervertebral disc	1	0.26%
M51.362 - Other intervertebral disc	1	0.26%
M54.12 - Radiculopathy, cervical region	4	1.04%
M54.16 - Radiculopathy, lumbar region	3	0.78%
M54.17 - Radiculopathy, lumbosacral region	1	0.26%
M54.50 - Low back pain, unspecified	1	0.26%
M54.59 - Other low back pain	1	0.26%
M79.7 - Fibromyalgia	1	0.26%
M79.9 - Soft tissue disorder, unspecified	1	0.26%
N39.44 - Nocturnal enuresis	1	0.26%
N93.9 - Abnormal uterine and vaginal	1	0.26%
Q05.0 - Cervical spina bifida with hydroceph	1	0.26%
Q31.1 - Congenital subglottic stenosis	1	0.26%
Q76.3 - Congenital scoliosis due to congenit	1	0.26%
Q77.5 - Diastrophic dysplasia	2	0.52%
Q90.2 - Trisomy 21, translocation	1	0.26%

Q90.9 - Down syndrome, unspecified	2	0.52%
R01.1 - Cardiac murmur, unspecified	1	0.26%
R06.02 - Shortness of breath	2	0.52%
R10.0 - Acute abdomen	2	0.52%
R10.10 - Upper abdominal pain, unspecified	2	0.52%
R10.30 - Lower abdominal pain, unspecified	1	0.26%
R10.31 - Right lower quadrant pain	1	0.26%
		0.26%
1	1	0.26%
R13.10 - Dysphagia, unspecified R26.81 - Unsteadiness on feet		
	1	0.26%
R26.89 - Other abnormalities of gait and	1	0.26%
R33.9 - Retention of urine, unspecified	1	0.26%
R41.3 - Other amnesia	1	0.26%
R42 - Dizziness and giddiness	1	0.26%
R46.2 - Strange and inexplicable behavior	1	0.26%
R51.9 - Headache, unspecified	1	0.26%
•	2	0.52%
R68.89 - Other general symptoms and signs	3	0.78%
R69 - Illness, unspecified	1	0.26%
R73.03 - Prediabetes	1	0.26%
S06.309S - Unspecified focal traumatic brain	1	0.26%
S37.011A - Minor contusion of right kidney, ini	1	0.26%
T43.224A - Poisoning by selective serotonin	2	0.52%
Z74.1 - Need for assistance with personal ca	1	0.26%
Z91.89 - Other specified personal risk factor	1	0.26%
Z940 - Kidney transplant status	1	0.26%
Z96.642 - Presence of left artificial hip join	1	0.26%
Z98.1 - Arthrodesis status	1	0.26%
Z99.11 - Dependence on respirator	1	0.26%
	1	0.26%
62323	3	0.78%
63650	1	0.26%
64450	1	0.26%
64483	2	0.52%
64484	2	0.52%
64490	1	0.26%
64491	1	0.26%
6449350	3	0.78%
6449450	3	0.78%
64633	1	0.26%
64635	1	0.26%
6463550	1	0.26%
64636	1	0.26%
6463650	1	0.26%
66982	1	0.26%
70460	1	0.26%
70551	1	0.26%
	2	0.52%
	2	0.52%
71270	1	0.26%
	2	0.52%
72146	1	0.26%
	2	0.52%
	2	0.52%
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Procedure codes, counts and percentage of denials:

73700	1	0.26%
73721RT	1	0.26%
74170	1	0.26%
74176	2	0.52%
74177	5	1.30%
74178	1	0.26%
75571	1	0.26%
81226	<u>'</u> 1	0.26%
90791	<u>'</u> 1	0.26%
90832U4	<u>'</u> 1	0.26%
90837	<u>'</u> 1	0.26%
90837U4	6	1.56%
90853	1	0.26%
		0.26%
93356	1	
95800	1	0.26%
95810	2	0.52%
95811	1	0.26%
96130	12	3.13%
96131	1	0.26%
A0431	1	0.26%
A0436	1	0.26%
A4351	1	0.26%
A4554	1	0.26%
A6021	1	0.26%
B9998	1	0.26%
E0260	1	0.26%
E0260NU	1	0.26%
E0601	3	0.78%
E0748	1	0.26%
E0956EP	1	0.26%
E0960	1	0.26%
E1035	1	0.26%
E1236	2	0.52%
E1399	5	1.30%
E1399NU	2	0.52%
E2211EP	1	0.26%
E2213	1	0.26%
E2213EP	1	0.26%
E2298NU	1	0.26%
E2363	<u>'</u> 1	0.26%
E2510	<u>'</u> 1	0.26%
E2624EP	1	0.26%
H0019HQ	2	0.52%
H0038	1	0.32 %
H0043		0.26%
H2011U4	1	0.26%
H2015	26	6.77%
	1	
H2015U1		0.26%
H2015U4	7	1.82%
H2016UD	1	0.26%
H2017U3	20	5.21%
H2017U4	29	7.55%
H2019	31	8.07%
H2019U4	9	2.34%

J0485	1	0.26%
J0585	1	0.26%
J0887	1	0.26%
J2327	1	0.26%
J3304	1	0.26%
K0005EP	1	0.26%
K0108EP	3	0.78%
K0108NU	1	0.26%
Q5106	1	0.26%
Q5107	1	0.26%
T1019	26	6.77%
T1019U3	83	21.61%
T1020U9	18	4.69%
T1020UA	4	1.04%
T2028	1	0.26%
T4526	1	0.26%

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