

## Prior authorization requirements for services

All programs require prior authorization (PA) for all covered specialty medications, where allowable by the state. The scope of this notice will include both professional and facility requests for Medicaid business.

Specialty medications that are reported with not otherwise classified (NOC) designation codes and C codes may also require PA before services are provided.

Regardless of whether PA is required, all services must be medically necessary to be covered. Even if PA is not required, to avoid a claim denial based on medical necessity, Summit Community Care encourages providers to review our medical necessity criteria prior to rendering nonemergent services. Medical necessity criteria can be accessed by visiting <https://www.summitcommunitycare.com/provider> to view the most current *Medical Policies* and *Clinical Utilization Management Guidelines*.

If no specific policy is available, the medical necessity review of a drug may be conducted using *Medical Policy ADMIN.00006: Review of Services for Benefit Determinations in the Absence of a Company Applicable Medical Policy or Clinical Utilization Management Guideline* and/or *Clinical Utilization Management Guideline CG-DRUG-01: Off-Label Drug and Approved Orphan Drug Use*.

Clinical review of specialty medications is in addition to services currently requiring PA.

### To request PA, you may use one of the following methods:

- **Web:** <https://www.availity.com>
- **Fax:**
  - Behavioral/mental health: 1- 877-434-7578
  - Non behavioral/mental health: 1-501-224-1355
- **Phone:** 1 844-462-0022

Providers are strongly encouraged to revisit the *Government Business Division Reimbursement Policy Unlisted or Miscellaneous Codes* policy, which states NOC codes must be submitted with the correct national drug code (NDC) for proper claim payment. If the required NDC data elements are missing or invalid for the procedure code on a claim line, the claim will be denied.

Not all PA requirements are listed here. PA requirements are available to contracted and noncontracted providers on our provider website at <https://www.summitcommunitycare.com/provider>. Providers may also call us at 1-844-462-0022 for PA requirements.